

NEW and REFURBISHED EQUIPMENT WARRANTY

Terms and Conditions

TI-BA Enterprises' *new and refurbished equipment* is covered by a one-year *limited warranty* on parts only from date of invoice. TI-BA Enterprises will, *at its discretion*, replace or repair the product at no charge. Choice of a Unit Service Exchange will be solely at the discretion of TI-BA Enterprises, and will be based on communications between TI-BA Enterprises, Inc., and the end-user.

This warranty assures the equipment to be *free from manufacturing defects**. *Any qualified warranty part* will be replaced at no charge.

***Any equipment damaged in shipment or transit is not covered under warranty. If this situation occurs, YOU ARE RESPONSIBLE for submitting a claim to the carrier. Our equipment is labeled such that the carton should be opened and equipment inspected PRIOR TO SIGNING OFF on the shipment (while the delivery driver is still there). It is advisable before accepting any package/shipment that you open and inspect for concealed damage! ***

This **warranty excludes:**

- A. Normal wear and tear
- B. Lack of proper maintenance
- C. Improper installation or change in voltage after installation
- D. Cosmetic damage after installation
- E. Improper de-installation of part (*cut wires on motors, pumps, etc.*)

IN NO EVENT shall TI-BA Enterprises be liable for consequential or incidental damages. This warranty excludes any and all "Acts of God" (or his "little helpers").

★To obtain warranty part(s), dealer must provide TI-BA Enterprises with:

- 1) The **TI-BA assigned serial number** of the unit and a new purchase order number for the replacement part(s). Replacement part(s) will be shipped as requested and will be billed at normal prices.
- 2) **Defective parts must be returned within 30 days** to TI-BA Enterprises in

Rochester, NY, to qualify for replacement credit. Items not returned within 30-day period will be a chargeable item. No credit will be issued.

- 3) **Only** if part is found to be defective in manufacture upon inspection by TI-BA Enterprises, Inc., will credit be issued.

If part(s) are not returned within the 30-day limit, full payment of the invoice is expected.